Growing your audience with Art Fund

Everything you want to know about the National Art Pass network
What is the National Art Pass network?

- Art Fund works in partnership with a UK-wide network of more than 900 museums, galleries and heritage sites, known as the National Art Pass network.
- The National Art Pass is a card that allows Art Fund members to gain free entry or half-price admission, and sometimes discounts in the shop or café.
- Art Fund promotes all partners in the network to ensure our members use their card to visit you – increasing your visitor footfall.
- And the really great part – as we’re a non-profit-making charity, the money we raise from National Art Pass supports our work with and for museums, galleries and historic places across the UK.
Our members are looking for cultural experiences and buy the National Art Pass because they are motivated to visit museums and galleries more. Nearly 60% of our members report that they have visited more often than they did before they bought the pass – and the more they use the pass, the more likely they are to renew each year. So visiting is good for you and good for Art Fund.

Attracting visitors

135,000 Art Fund members carry a National Art Pass

28,000 students at UK universities across a range of subjects have a Student Art Pass

59% of members visiting with a National Art Pass will bring a friend or family member with them

Hew Locke, On The Tethys Sea, IKON Gallery Birmingham, © Hew Lock. All Rights Reserved, DACS 2019 Photo © Andy Smith
Our members love nothing more than spending time in the café or restaurant at cultural attractions, as well as some well-earned retail therapy in the gift shop. On average, the secondary spend a member makes on a visit with a National Art Pass is between £11-18 per visit – which is great for your bottom line.
Who has a National Art Pass?

Our members share some common characteristics, whatever their age and wherever they live in the UK.

They:

- are diverse in their range of cultural interests
- appreciate a sense of being part of a like-minded community
- like encountering new cultural places and experiences
- share their experiences with family and friends
Our key demographics

**Age groups**
- 18-25: 17%
- 26-35: 26%
- 36-45: 12%
- 46-55: 13%
- 56-65: 13%
- 66+: 19%

**Personal income**
- <£14,999: 10%
- £15k-£29,999: 27%
- £30k-£49,999: 16%
- £50k-£59,999: 22%
- £60k-£99,999: 22%
- £100k+: 6%

**Interests & Lifestyle**
- current affairs and environmental matters
- travel, activity-based and long-haul
- theatre, films, books
- more likely to shop at Waitrose and Sainsbury’s
- more likely to read broadsheet news/websites

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Diversity

- English/Welsh/Scottish/Northern Irish/British: 9.81%
- Irish: 1.05%
- Any other White Background: 2.27%
- African/Caribbean/Any other Black/African/Caribbean background: 0.73%
- Any mixed/multiple ethnic background: 0.58%
- Indian/Pakistani/Bangladeshi/Chinese Any other Asian background: 2.84%
- Arab: 0.13%
- Any other ethnic group: 3.47%
- Prefer not to say: 0.13%

79.12%

Gender

- Male
- Female
Breakdown by Mosaic UK geodemographic classification

- **City Prosperity**
  - 31%
  - High status city dwellers living in central locations and pursuing careers with high rewards

- **Rental Hubs**
  - 21%
  - Educated young people privately renting in urban neighbourhoods

- **Prestige Positions**
  - Domestic Success
  - Municipal Tenants

- **Country Living**
  - Aspiring Homemakers
  - Suburban Stability

- **Urban Cohesion**
  - Senior Security
  - Rural Reality

- **Transient Renters**
  - Modest Traditions
  - Family Basics

- **Vintage Value**
Z Scores

Mosaic Digital Group

Capital Connections, 495
Aspirant Frontier, 214
Digital Frontier, 119
Mobile City, 56
Upmarket Browsers, 56

Beyond Broadband, -19
Cyber Commuters, -35
First-gen Parents, -72
Savvy Switchers, -102
Tentative Elders, -118
Online Escapists, -161

Top 3 Groups

Capital Connections
Affluent urban professionals immersed in digital technology, which plays a key role in the way they organise their lives

Aspirant Frontier
Young singles and students exploring the cutting edge of latest social media and digital innovations

Digital Frontier
Young adults with sophisticated online behaviour making full use of modern devices and social media

Household Composition

Very Young Single, 155
Very Young Homesharers, 124
Young Homesharers, 85
Mature Homesharers, 40
Young Single, 36
Elderly Homesharers, 33
Older Homesharers, 32
Very Young Family, 16
Elderly Family, -7
Mature Singles, -18
Older Single, -29
Elderly Single, -32
Older Family, -36
Young Family, -37
Mature Family, -61

Experian Profiling December 2019
Brand exposure

We promote what’s on across the UK to the benefit of all partners in the National Art Pass network – museums, galleries, castles, libraries or historic houses. Whether your venue is internationally or nationally recognised or a hidden gem, we tell the story of why getting out and about to cultural venues across the UK is great to do.

Join over 900 partner venues already in the network:

’The Art Pass represents such good value because it’s widely accepted – meaning I consider visiting smaller places not in London more often than I otherwise might’
Member, South East

’The pass gives me the ability to explore a large number of exhibitions in a way that would otherwise be prohibitive... it means I can afford to take risks and visit things that I otherwise might not try.’
Student member, London
Here’s some of the marketing support we can offer you:

- increased brand awareness
- bespoke or co-created content
- digital reach and promotion
- UK-wide print distribution
- networking and partnership opportunities with other venues and brands
- day-to-day support and marketing expertise
- tips, how-tos and toolkits
Engage a student audience

Through the Student Art Pass we provide over 28,000 university students with opportunities to engage with museums and galleries across the UK.

We are helping to remove the cost barrier to visiting for students, alongside a programme of exclusive content, competitions, and paid opportunities in collaboration with our museum and gallery partners to help young people feel involved and included in the world of art and culture.

Since having a pass

50%

have visited 5+ times

We want to help museums and galleries engage more young people and connect with our growing student community through a new programme of opportunities in 2023.

Get even more from our free digital products and services

Being part of the National Art Pass network brings with it many other benefits, including accessing our free digital products and services which are designed for museums by museums, and other helpful sector resources.

- Art Tickets
- Event listings
- News and insights
- Professional Art Pass
Art Tickets

Our free ticket management system offers museums and galleries the ability to sell tickets online.

It’s about more than just selling tickets...

- Completely free to use
- Designed by museums for museums
- Increase income
- Reach new audiences
- Improve visitor experience
- Reduce admin
- Support from Art Fund
- Connect with a network of other museums
- Instant promotion through Art Fund communication channels

35% increase in ticket sales at Coffin Works, Birmingham

‘It’s allowed us to grow our visitor numbers and stabilise income which has been a real lifeline, ensuring that our future as a paid visitor attraction is secure’

Josie Wall, operations and volunteer assistant

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Event listings

Connect with Art Fund members and the wider public through your events programme. As well as submitting your exhibition listings, you can now list your events for free on artfund.org using our museum self-service functionality.

Our goal is to support museums and galleries in growing participation across the UK. We will help promote your events online and through additional marketing support, encouraging more people to discover more ways to enjoy art.

80% of current event listings are outside London

News and insights

Discover our latest research to help you go further.

Our reports into key areas of concern within the museum sector offer insight and evidence-based practical advice you can use in your own organisation.

- connect with the public to build sustained support
- discover the barriers to digital offers in museums
- align your priorities to encourage greater cultural diversity in the curatorial workforce
- find out what teachers want from museums
Did we mention the money?

As part of the National Art Pass network you’ll be the first to know about our funding opportunities. We offer a whole range of support.

- grants ranging from hundreds of pounds, to hundreds of thousands
- fully funded events and workshops
- advocacy for the sector
- a network of over 900 museum and gallery partners across the UK

Meschac Gaba, Brazilian Bank, 2006, Bristol Museum and Art Gallery, Art Funded 2013, © Meschac Gaba. Photo: Robin Friend
Not sure where to start?

Pick up the phone and we’ll start with a conversation.

Contact our National Art Pass network team at: museums@artfund.org

See you soon